MSP Airport Long-Term Comprehensive Plan – A 20-Year Look Ahead
Stakeholder Advisory Panel
MEETING MINUTES
Monday, June 10th, 2019

Stakeholder Advisory Panel Meeting #1
Crowne Plaza, Bloomington

Panel Members: Kathleen Barrett, Airline Managers Council/Sun Country Airlines; Dave Borgert, Regional Economic Development; Bill Deef, Meet Minneapolis; Pam Dmytrenko, City of Richfield; Mark Ellingson, Regional Economic Development/Microbiologics, Inc; Bill Goins, Cargo Operator; Susan Heegaard, City of St. Paul; Eric Johnson, City of Bloomington; Rylan Juran, MnDOT Aeronautics; Kathleen Koetz, Customs and Border Protection; Jan Kroells, Bloomington Convention and Visitors Bureau; Cheng Lor, Airport Business/Aero Service Group; Terry Mattson, Visit Saint Paul; Dianne Miller, City of Eagan; Gina Mitchell, FAA Airport District Office; Hank Moody, MSP Airport and Airline Affairs Committee/Delta Air Lines; Dan O'Leary, Community At-Large; Andrew Palmberg, Travelers with Disabilities Advisory Committee; Linea Palmisano, City of Minneapolis; Shari Paul, Business Travel Advisor/Medtronic; Elizabeth Petschel, City of Mendota Heights; Vicki Stute, Minnesota Chamber of Commerce; Amanda Taylor, Greater MSP; Cliff Van Leuven, Transportation Security Administration; Jana Webster, MSP Airport Foundation

MAC Staff: Brian Ryks, Executive Director/CEO; Roy Fuhrmann, COO; Bridget Rief, VP of Planning, Development and Environment; Mitch Kilian, Associate VP of Governmental Affairs; Neil Ralston, Airport Planner; Dana Nelson, Director of Stakeholder Engagement; Brad Juffer, Manager of Community Relations; Melissa Scovronski, Manager of Corporate Communications and Creative Services; Jennifer Lewis, Community Relations Specialist

Others: Randy Schubring, MAC Commissioner; Loren Olson, City of Minneapolis Alternate; Jessica Wyatt, HNTB; Greg Albjerg, HNTB; Todd Streeter, Community Collaboration; Dave Wondra, Wondra Group

1. Welcome Remarks

Brian Ryks, MAC Executive Director/CEO, thanked everyone for their attendance and stated the goal of ensuring MSP has a strong plan in place to fulfill forecast and demand for safe, abundant, affordable air service for the region. The stakeholder panel consists of tourism associations, regional businesses, passenger groups, local communities, federal partners, and airport tenants. The variety of members represents the range of considerations needed for a long-term plan. This plan does not determine

mitigation eligibility or budget dollars for infrastructure but will provide a well-considered approach for improvements if and when demand warrants it.

2. **Panel Introductions**

The Stakeholder Advisory Panel consists of 29 members from tourism associations, airport tenants, public partnerships, regional businesses, passenger groups, local communities. Each member introduced themselves and the organization they represent as stakeholders.

3. **Key Staff and Stakeholder Engagement Program Introduction**

MAC Staff introduced themselves.

Dana Nelson, Director of Stakeholder Engagement, introduced the Stakeholder Engagement Program objectives. **Nelson** reviewed the MAC's legislative purpose, and explained the goal to conduct responsible and transparent planning for future airport facilities. **Nelson** reviewed the Stakeholder Engagement approach and introduced the project website to assist with planning and transparency at http://mspairport.com/long-term-plan.

4. **MSP Airport Long-Term Plan Introduction**

Neil Ralston, Airport Planner, introduced the MSP Long-Term Plan as a tool to study facility and infrastructure needs based on a 20-year passenger demand and aircraft operations. **Ralston** reviewed the goals of the planning process as well as the steps to be taken. **Ralston** gave an overview of the three phases of the Airfield Capacity Study. He then transitioned into the forecasts for aviation activity; the objective as well as elements and scenarios that will lead to projections and five-year forecast milestones. **Ralston** then addressed the baseline condition of data and utilizing surveys and observations to pinpoint gaps.

The team presented the MSP Airport Long-Term Plan Timeline. The timeline began in Quarter 1 of 2019 and is projected to end with submittal to MetCouncil in the 4th Quarter of year 2020. The present meeting takes place in the 2nd Quarter of 2019.

In response to a question, **Ralston** confirmed that this is the start of the MSP 2040 plan.

5. **Panel Discussion**

Dana Nelson, Director of Stakeholder Engagement, introduced the panel discussion process and opened the conversation by asking the Panel what they thought were key issues to be addressed as we look ahead to the next 20 years at MSP.

For purposes of documenting the discussion, comments during the open conversation were divided into five topic areas: Curbside, Roadways and Public Transit; Passenger Amenities and Services; Airport Safety and Security; Air Cargo Activities; General Comments/Questions. Specific comments are provided below:

Curbside, Roadways, Public Transit

- Are we running into challenges getting people in/out or to/from the airport?
- Curbside congestion and safety should be considered in the plan.
- Self-driving cars are a threat to airport revenue.

- Park-and-Fly capacity is diminishing. How will the airport account for this?
- Can the airport replicate the convenience of Park-and-Fly car to door service?
- Can we identify alternate curb pickup locations?
- Public transit safety should be considered.
- Alternative transportation to and from the airport.
- Neighboring communities should work together to identify infrastructure opportunities.
- Average commute time is good, and we need to maintain that.

Passenger Amenities and Services

- Plan should consider travelers and employees with disabilities. Can the airport offer services similar to airports in Europe? Are travelers with disabilities accounted for in disaster and emergency plans?
- Common use facilities at T2 could be improved. Kiosks, bag printers, etc.
- Concessions at T2 can be improved, similar to T1.
- How can passenger amenities be upgraded to meet the needs of changing passenger demographics? Should health and pharmacy services be included to serve an aging population?
- Simple amenities for breast-feeding mothers. Ice on the other side of security.
- What is the experience like for people without Clear, Pre-Check, Delta Sky Club, etc?
- What does the aging demographic need to feel satisfied with MSP? What space considerations are needed for ambulatory passengers?
- Terminal navigation for non-English speakers.
- Is there an opportunity for short-term hotel/lodging?

Airport Safety and Security

- What's the future of security technology?
- What can be done to balance security and CBP resources between the terminals?
- Gate hold rooms will be more congested due to aircraft up gauging. FIS upgrades will be needed shortly. Could FIS be consolidated to one location?
- International service is great, how do we continue that?
- TSA technology should be able to detect medical implants.

Air Cargo Activities

- How do cargo hub airport constraints impact MSP?
- How does future drone deliveries impact cargo operations?
- Demand and projected demand for air cargo should be better understood.

General Comments/Questions

- How do current workforce challenges impact MSP now and into the future?
- How does the airport impact the region and how does the airport impact the individual traveler?
- What technology disruptors could impact this plan?
- How do aviation technology changes impact the communities? How would RNAV departure procedures change the livability of the cities?

- Should outstate Minnesota airports relieve MSP?
- Great air service is critical to local business.

Are we looking at other domestic and international airports? Do airlines provide information about trends they are noticing?

6. Public Comment period

No public comment

Respectfully Submitted,

Amie Kolesar, Recording Secretary