Quick Guide

1 BEFORE YOU GO

• Monitor your flight’s status
• For questions about travel restrictions, or to make changes to your reservation, please reach out to your airline directly
• Based on your airline, determine the proper Terminal
• Pre-book your parking up to 12 hours before arrival to guarantee a space and save money

2 GETTING TO THE AIRPORT

Driving and Parking
- Follow inbound signage for Parking
- Scan your QR-code (if you pre-booked) or pull a ticket to enter the parking ramp
- Note your location to easily find your vehicle when you return
- Follow signage to the Terminal

Getting Dropped Off
- Follow inbound signage for Departures
- If you need to check baggage or get your boarding pass, follow the overhead signs to find your airline

Public Transportation
- Metro Transit buses and the light rail system are available daily

3 AT THE AIRPORT

• Once you enter, check in with your airline and drop your baggage (if necessary)
• Follow signage for a Security Checkpoint
• Prepare your boarding pass and ID

Relax!
- A multitude of food and beverage options are available throughout the Terminal.
- Bypass the lines by ordering ahead
- Travel essentials are available throughout the Terminal in stores and vending machines
- Enjoy a new art exhibit or musical performance before settling into your gate

NEED HELP?
• Contact our Customer Communications Office at 612-726-5555 or pick up an airport assistance phone located throughout the Terminal
• Visit an information booth or ask a Traveler’s Assistance volunteer for help

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